



## Firewood

In a year where heating fuel prices are on the rise, many more Vermonters are considering heating with wood. As a result, the number of firewood dealers is growing to meet the increased consumer demand. Vermont has very specific regulations on how firewood has to be sold and what consumers should expect with their wood purchase.

Vermont requires that firewood be sold by the cord. Terms such as "face cord," "rack," "stovecord," or "truckload" are not allowed. The only legal measurement in Vermont is the cord.

What is a cord? It is the space that a pile of wood occupies when stacked tightly, with all the pieces pointing in the same direction, that when measured is equal to 128 ft<sup>3</sup>. To determine how many cubic feet of wood you have measure the height, length, and width of your stack (this is usually done in inches). Multiply the three measurements together and divide the total by 1,728 to get cubic feet, then divide by 128 to get cords.

Vermont also has specific regulations on receipts for firewood deliveries. The supplier must give you an invoice with the following information:

- Name, address, and phone number of the supplier
- Your name and address
- Date delivered
- Amount of wood delivered (in cords)
- Price per cord
- A general description of wood delivered

If you do not get a receipt with your delivery, or feel you did not receive the amount you ordered, contact your supplier to try to resolve the situation. If you still have concerns, you can contact the [Consumer Protection Section](mailto:henry.marckres@state.vt.us?subject=Firewoo%20Complaint) (<mailto:henry.marckres@state.vt.us?subject=Firewoo%20Complaint>).

If you did not get a receipt, let us know. If the concern is the amount of wood delivered, it must be stacked before someone can come out and determine the number of cords. Do not mix the new delivery with wood that you may have already.

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