Welcome to the Agency of Agriculture NEW ONLINE LICENSING page. Below is a list of the Frequently Asked Questions (FAQ) and a guide on how to renew online using your VTPlants ID and PIN number

**IMPORTANT:** Online renewals open 45 days before your renewal expiration date.

# Frequently Asked Questions (FAQ) How to renew/register online

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#### Why should I register?

Once you register you can manage your license(s), renew them online, print your own license(s), review payment history and update contact information. Online licensing is a fast and easy way of renewing licenses as it saves time and money for our customers.

#### This is the list of programs allowing online registration currently.

Apiary	Commercial Applicator	Dealer Repairman
Feed Products	Fertilizer Products	Ginseng
Government Applicator	Lime Products	Maple Dealer/Processor
Non-Commercial Applicator	Nursery Dealer	Pesticide Company
Pesticide Dealer A	Pesticide Dealer B	Pesticide Products
Private Applicator	Public Weighmaster	Retail
Seed Dealers	Weights & Measures	

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#### What information do I need to register for online licensing?

In order to register, you will need your VTPlants ID and your PIN. You also need a valid email address.

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#### How will I get a renewal?

This will not change. We will mail you a renewal form 45 days before your license or registration expires if you have not registered online already after we email your renewal to an active email address for your account. In addition, we will email you info to renew online 2 weeks prior to mailing renewals on hard copy.

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#### Where do I find my VtPlants Id and PIN?

Your VtPlants ID and PIN are printed on your renewal form. If you do not have your renewal form, please contact the Agency at 802-828-2436 or via email: agr.licensing@vermont.gov to obtain your VtPlants ID and/or PIN. Please see the example highlighted below:

#### VERMONT AGENCY OF AGRICULTURE, FOOD, & MARKETS BUSINESS OFFICE L&R 116 STATE STREET MONTPELIER, VT 05620-2901 (802) 828-2436

#### APPLICATION FOR REGISTRATION OF PESTICIDES 2021

RENEW YOUR LICENSE ONLINE USING A CREDIT CARD OR ELECTRONIC CHECK AT https://usaplants.vermont.gov/USAPlants/. REGISTER FOR AN ACCOUNT USING PIN 24799

Application for registration of pesticide(s) is hereby filed with the Secretary of Agriculture, Food & Markets, for the registration period of December 01, 2020 through November 30, 2021 inclusive. Remittance, payable to the Vermont Agency of Agriculture, Food & Markets, is enclosed herewith to cover the annual registration fee for \_\_\_\_\_ products at \$175.00 per product.

Correspondent: EARTH & SUN (0013JM) 123 SUNNY DRIVE MONTPELIER VT 05620 Total Payment:



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#### I can't remember if I registered previously or not. What should I do?

Try registering again. If you were previously registered, the system will notify you, and send you an email with your username and password.

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#### How do I renew my license(s) online?

If you have previously registered with our Agency, please logon to VtPlants using your username and password. If you are registering for the first time, please go to Other Options and use the Register button, please follow the instructions on <u>How To Register</u>.

**FYI**: Maximum payment allowed for a credit card is \$1,000. If paying with ACH, the user will see the name: 'VT Govt Services' on their bank statement.

The originator id for ACH for the payment service for USAPlants is **1522077581**. <u>If your</u> <u>business is not in the U.S., we do not accept ACH payments, please send us</u> <u>a check</u>

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#### What do I do if I forgot my password?

Click on the "Forgot Password" link, and supply either your VtPlants ID or username. The system will email you your password. If your email address has changed, please contact the department at 802-828-2436 or via agr.licensing@vermont.gov



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### **HOW TO REGISTER:**

- First go to the Login Page.
- Click on the Register button in the middle of the screen.
- Enter your USAPlants ID #.
- Enter the PIN # you were provided.

- Create a username, something unique and easy for you to remember. There are no requirements for special characters such as an asterisk.
- Enter a valid email address. You will need access to this email address for notifications about your license or if you need to reset your password in the future.
- Enter your first name.
- Enter your last name.
- Enter your phone number.
- Create a password. There are no requirements for special characters. We recommend that your password is something you can remember. Take note of the username and password you created; you will need them to login.
- If you forget to fill something in, a red error message will tell you exactly what needs to be corrected before you can save the form.
- Next, save the form by clicking the SAVE button. An email will be sent to the email address provided.

	Vermont Agency of Agriculture Food and Markets vermont.gov
VTPlants Home Page Vermont Agency of Agriculture Pesticide Programs Product Registration Nursery/Dealer Search Logon / Register	User Name:* Password:* Login Change Password After Successful Logon. Other Options Register Register for access to VTPlants, Vermont Agency of Agriculture.
	Forgot Password Forgot your Password? Retrieve it Here! Frequently Asked Questions Home   Divisions   Pesticide Program

VTPlants Home Page	Register User		
Vermont Agency of	USAPlants ID:*	renewal for your USAPlants ID and PIN ID.	Need Help?
Agriculture	Pin ID:*		Need Help?
Pesticide Programs	New User Name:*		
Product Registration	Email Address:*		
	First Name:*		
Nursery/Dealer Search	Last Name:*		
Logon / Register	Phone:*		
	New Password:*		1
	Confirm Password:*		
		Save Back	

Once you have registered, click on the "Shopping Cart" menu. All licenses that are available for renewal will appear. Check the license(s) you wish to renew and click "Next".

13JK 48 ive 31/2018 30/2019 31/2018	Online Renewals/Payments Access online license renewals: Online Shopping Cart
	Account Tasks
how your business	relationships)
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es)	
/ments)	
	es)

For some programs there is an option for multiyear renewals. If the option is available, it will appear in the dropdown menu under SELECT. Please click on the arrow under SELECT to pick an option. You may use the SELECT ALL ON PAGE option to renew your categories or select them manually using the checkboxes. Then, click ADD SELECTED ITEMS TO CART.

		Shopping Cart			
		Account Information			
0013JK   Castle	e on the	Hill   123 Castle Road, Montpelier, VT 05602   P1: 000	-000-0000		
would like to a When renewin To change you	dd to yo g a Weig r devices	strations and Tonnage available for renewal/payment a ur shopping cart. hts and Measures or Retail license, your devices to rer s you will need to exit the shopping cart and navigate t sted your review, click the <b>"Add Selected Items to C</b>	ew will defau to the device	lt to your cu section on th	rrent selections. ne program page.
					Exit Shopping Cart
Select All On Pa	ade I Sel	Licenses ect None On Page 🗹 Show All			
Select		Program Type / [Account]		Status	Expire Date
Do Nothing V Retail (5448) / [0013JK - Castle on the Hill] Active 04/30/					
	Select	Device	Count		
		Small Scale(s)	1		
		Retail Price Scanning Point	1		
		Milk	1		
		Pre-Packaged Meat(s) (only)	1		
		1 record(s) found.			
Add Selected	Items to	Cart Clear Shopping Cart			Exit Shopping Cart

# Verify the license information by clicking on the "Verification Needed" link.

USA	anis	AGENCY OF AGRICULTURE, FOOD & MARKETS	
	Shopping Cart Verification		
	Account Information		
0013JK   Castle on th	e Hill   123 Castle Road, Montpelier, VT 05602   P1: 000-000-0000		
	License Verification		
Please verify the info corrections if needed	rmation pertaining to each license listed below by clicking on the <b>"Verific</b>	ation Needed" link, and mak	œ
corrections if needed	e been verified, you will be able to proceed to checkout.	ation Needed" link, and mak	ke
corrections if needed		ation Needed" link, and mak	
corrections if needed When all licenses hav <b>Status</b>	e been verified, you will be able to proceed to checkout.		

If any changes need to be made to the mailing address, phone number or email, you may do so here. If everything is correct, click "Accept and Continue" to supply your payment information.

USAPianis		AGENCY OF ALRICUTURE, FOOD & MARKETS
License Inforn	nation Verification	
Please verify the information listed below, and make correction	ns if needed.	
Business	Information	
Business Name *: Castle on the Hill Website:		
Facility Address	Mailing Address 💿	Use facility O Use this address:
Line 1 *: 123 Castle Road	adi	dress
City *: Montpelier		
State *: Vermont v		
ZipCode *: 05602 Country *: UNITED STATES		
Facility Contact Information:	Mailing Contact Inf	ormation:
Phone: 000 - 000 - 0000	Title:	
Email Address: antonia.davis@vermont.gov	Name:	Mary Smith
	Phone:	000 - 000 - 0000
	Email Address:	castleonthehill@gmail.com
Consumer Protection Licenses		
		Search
Motor Fuel Dispenser Meter(s)	None	
Other Meter(s)	None	
		Search
Small Scale(s)	1	1
		Search
Retail Price Scanning Point	1	1
Class C Pesticide(s)		
Ice Cream & Frozen Dessert		
Milk Pre-Packaged Meat(s) (only)	I A A A A A A A A A A A A A A A A A A A	<ul> <li>✓</li> </ul>
Meat Processing - Small		
Meat Processing - Large		
<< Back		Accept and Continue

# You will now be taken to the "Proceed to Checkout" payment information:

US/		VERMONT							
	Shopping Cart Verification								
	Account Information								
0013JK   Cas	tle on the Hill   123 Castle Road, Montpelier, VT 05602   P1: 000-000-0000								
	License Verification								
corrections if	the information pertaining to each license listed below by clicking on the <b>"Verification Needed"</b> f needed. nses have been verified, you will be able to proceed to checkout.								
Status	License								
Completed	Retail (5448) / [0013JK - Castle on the Hill]	Remove							
	1 record(a) found								
	1 record(s) found. All items are verified. You are ready to check out.								
	Proceed to Checkout								
<< Back to I	tem Selection Exit	Shopping Cart							

Please read all statements under the Certification carefully. If in agreement, click all checkboxes in order to complete your registration (scroll down to each of them, and be aware that they may be different depending on your license). All boxes must be checked before proceeding to the payment page.

	)
0013JK   Castle on the Hill   123 Castle Road, Montpelier, VT 05602   P1: 000-000-0000	
Shopping Cart	
Item	Amount
Milk	\$20.00
Pre-Packaged Meat(s) (only)	\$15.00
Retail (5448) / [0013JK - Castle on the Hill]	\$27.00*
Retail Price Scanning Point	\$0.00
Small Scale(s)	\$10.00
* indicates a late fee is include Tota	
5 record(s) found.	II \$72.00
I hereby certify that I am in good standing with respect to any obligations for child support. <u>CERTIFICATION OF COMPLIANCE WITH 32 V.S.A. SECTION 3113</u> I hereby certify, under the pains and penalties of perjury, that I am in good standing with respect to	
<ul> <li>with a plan approved by the Commissioner of Taxes to pay any and all taxes due to the State of Verthis application.</li> <li>I hereby agree that I will comply with the applicable sections of the Vermont Weights and Measures operation of weighing and measuring devices.</li> </ul>	
this application.  I hereby agree that I will comply with the applicable sections of the Vermont Weights and Measures	
<ul> <li>this application.</li> <li>I hereby agree that I will comply with the applicable sections of the Vermont Weights and Measures operation of weighing and measuring devices.</li> </ul>	
this application.  I hereby agree that I will comply with the applicable sections of the Vermont Weights and Measures operation of weighing and measuring devices.  Email Address Email *: castleonthehill@gmail.com A confirmation email will be sent to the email address you provided above. Once you click the Proceed button you will be taken to the NIC Common Checkout Page to complete t	Law regarding the
this application.  I hereby agree that I will comply with the applicable sections of the Vermont Weights and Measures operation of weighing and measuring devices.  Email Address Email *: castleonthehill@gmail.com A confirmation email will be sent to the email address you provided above.	Law regarding the

You can now proceed to the supply payment page, which will give you the option to make a payment with either a credit card or e-check.

Please follow the instructions on this page. You will receive an email with your payment confirmation and notification if a late fee was included. You will see the transaction summary on your right, as in the example below:

No 20 YEARS THE people behind eGovernment*	
1 Payment Type 2 Customer Info 3 Payment Info 4 Submit Payment	Transaction Summary
Payment	Weights and Measures Device - Retail W&M \$10.00
Payment Type	Late Fee AF&M-Weights & \$27.00 Measure - Testing
	VT Milk Retail \$20.00
Payment Type *	Weights and Measures Device - Retail Meats
Credit Card 🔹 🥑	TOTAL \$72.00
Next >	
Customer Information	Need Help?
Payment Info	Select Payment Method and Continue to proceed with payment.
Cancel	

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#### Why does my shopping cart say, "You have no items that require payments"?

This could be caused by several reasons:

- You have already renewed your license(s)
- Your account is setup as a "secondary" account to a "primary" account. The "primary" account (usually corporate or headquarters) is the only one that can renew licenses for secondary

accounts. If you see a "Business Relationships" grid on your program page, then your account could be a secondary account, i.e. see below:

	Business Relationships								
✓ S	Show Active Note: Account is a Primary Business.					Export to Excel	Export He		
<u>Busi</u>	<u>ness Type</u>	<u>Name</u>	<u>Address</u>	<u>USAPlants</u> <u>ID</u>	Start D	ate End Date	Print License		
Seco	ndary		621 ROUTE 22A N FAIR HAVEN VT 05743-9239 US	0011FH	08/07/20	018	<u>1887</u>		
Seco	ndary	<u>Walgreen Eastern</u> <u>Co Inc dba Rite</u> Aid <u># 10325</u>	133 North Main St PO Box 192 St Albans VT 05478 US	000Z65	01/09/20	018	<u>1838</u>		
Seco	ndary	Walgreen Eastern Co Inc dba Rite Aid # 10326	30 Shelburne Shopping Park Shelburne VT 05482 US	000Z66	01/09/20	018	<u>1839</u>		
Seco	ndary	<u>Walgreen Eastern</u> <u>Co Inc dba Rite</u> Aid # 10327	108 Cornerstone Drive Williston VT 05495 US	000Z68	01/09/20	018	<u>1841</u>		

• If your license requires continuing education credits, you may not have enough credits.

If you believe you should be able to renew a license, but do not see it listed, you can contact the department at 802-828-2436 or email agr.licensing@vermont.gov

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# Will I need to submit a product label and/or SDS when registering a product for the first time?

Yes, new Pesticide products will need a label and an SDS to be uploaded into VtPlants in order to be reviewed for approval when registering online. The system will indicate when/where you need to upload your paperwork. If using third party agent, registrants may upload labels to ALSTAR.

Feed, Fertilizer and Lime products will need a label uploaded to the system as well.

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#### Will I need to submit a label/SDS when renewing products?

Yes, if your product label is not in the system already or you have made changes to your label, you will have to upload it. If using third party agent, registrants may upload labels to ALSTAR.

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#### When do you charge a late fee?

Renewal licenses not received by the Agency 30 days past their expiration date are required to pay a late fee of \$27.00. If this is the case, please include the late fee with your renewal payment.

Products registration will pay \$27.00 per product.

Retail, Weights & Measures, and Apiary will pay \$27.00 or 100% of the renewal fee, whichever is less; for instance, if you are licensed only for Prepackaged Meats which is \$15.00, your late fee will be \$15.00 not \$27.00.

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