

Explanation of Consumer Protection Violations

The Consumer Protection Section of the Agency of Agriculture, Food and Markets, inspects many different weighing and measuring devices, as well as agricultural products. For the first violation, an official notice is issued and the business must send back a Report of Corrective Action Taken (RCAT) detailing how they will correct the problem. If continued problems are found in subsequent inspections, a penalty may be issued and / or other legal action may be taken.

Scanners – Price scanning systems charge a different price than is posted. Violations are over 2% errors.

Short Weight – The weight stated on the package is more than the weight of the product minus the weight of the packaging or tare. Violations may include not accounting for packaging weight, moisture loss, etc.

Seals – Meters found with no security seals.

Short Measure – Meters deliver less than the amount on the meter.

Maple – Product found to be out of grade for density, color, clarity or flavor.

Eggs – Product found to be out of grade for size, cracks, dirty eggs, etc.